

Vulnerable Children and Adults

Government Management, Accountability and Performance

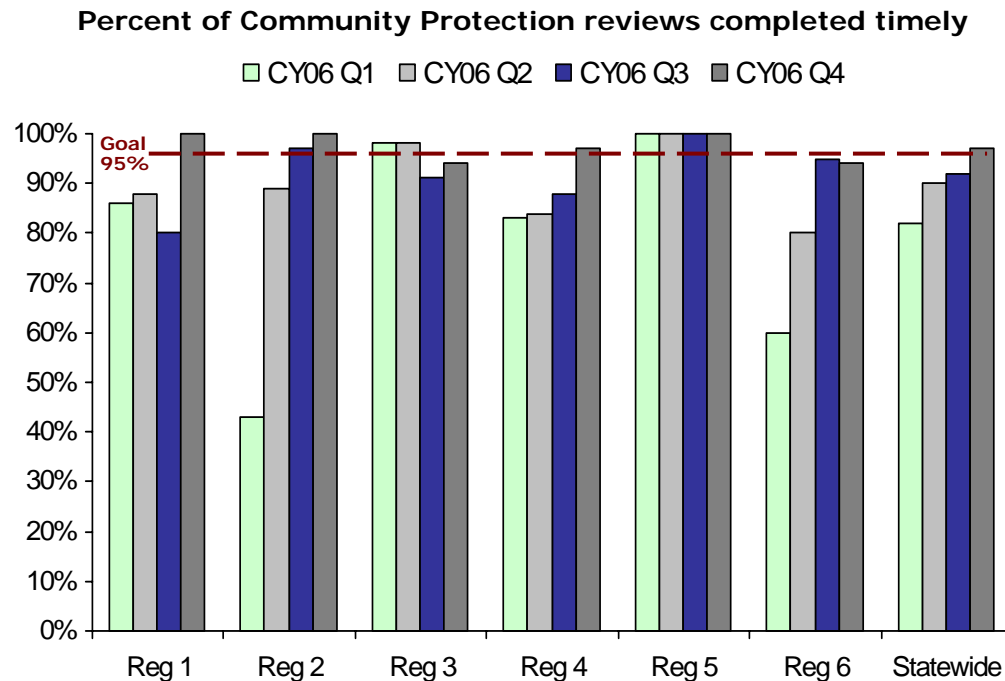
February 14, 2007

Aging and Disability Services Administration

How often do we complete client reviews timely?

MEASURE: Percent of 90-day reviews of Community Protection clients completed timely

- ANALYSIS:**
- Purpose of reviews is to ensure that services are contributing to client progress toward a safe reduction in supervision. Regional treatment teams manage and monitor reductions to ensure safety of all.
 - Reviews of clients are expected to be completed every 90 days. Reviews conducted by case manager, Community Protection provider, and other appropriate professionals.
 - E2SSB 6630 became effective 6/7/2006, putting in statute the operation of the Community Protection Program. Action steps have been sequenced to comply with the legislation.



ACTIONS	WHO	DUE DATE
Develop automated reporting system for completed reviews.	DDD Director	Nov 2007
Testing an IT solution that will make it easier to get 90-day review information out of the database.	DDD Director	Interim solution completed CMIS Nov 2007

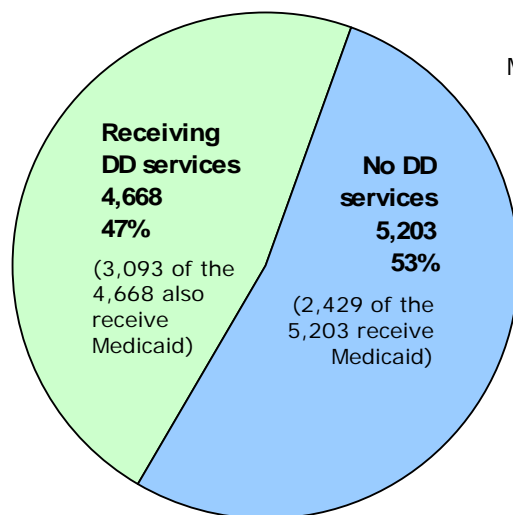
DDD = Division of Developmental Disabilities

How do we provide more support to families that take care of family members with developmental disabilities?

MEASURE: Percentage of clients on the Family Support Waiting List who are receiving other services.

- ANALYSIS:**
- 47 percent of clients on the Family Support Waiting List (FSWL) are receiving other services (as of January 2007).
 - Those clients who receive no services were sent a letter on Sep 6, 2006, to determine their interest in the Family Support Pilot Program. Of the 3,681 letters sent, 568 have been returned to the Department indicating interest in the Family Support Pilot Program, and 532 have been returned with a forwarding address or as undeliverable (data as of Jan 1, 2007). 2,581 did not respond.
 - The average number of years a client has been on the FSWL is 3.6 years (as of January 2007).
 - 74% of the clients on the FSWL are children under the age of 18.

FSWL clients receiving DDD services
(a client may receive more than one service)



Medicaid Personal Care – In-Home	2,251
Child Development Services	1,999
County Services – Adults	509
Respite	215
Other Services	104
Transportation	89
Long-term Care Services	56
Nurse Delegation/Oversight	19
Voluntary Placement Program	6

Total unduplicated clients with DDD services	4,668
No DDD services (Adults 789, Children 4,414)	5,203

Grand total unduplicated Family Support Waiting List clients 9,871

ACTIONS	WHO	DUE DATE
Assess client eligibility for Medical Personal Care and other DD services for individuals on waiting list.	DDD Director	On-going with 4 FTEs currently assigned
Develop data report to analyze what is happening to those who have applied for FS Pilot (e.g., no longer eligible, eligible for MPC, etc.)	DDD Director	July 2007

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